

Omni Technical Solutions — Black Friday Competition (the “Competition”)

Terms & Conditions

1. Organiser

The Competition is organised by Omni Technical Solutions (referred to below as “Organiser”, “we”, “us” or “our”). For competition queries contact: sales@omni-ts.co.za.

2. Campaign Period

The Competition opens at 00:00 SAST on 01 November 2025 and closes at 23:59 SAST on 29 November 2025 (the “Competition Period”). Entries received outside the Competition Period will not be accepted.

3. Eligibility

3.1. The Competition is open to legal residents of the Republic of South Africa who are at least 18 years old at the time of entry.

3.2. Employees, contractors, directors and officers of the Organiser, its advertising or promotion agencies, and their immediate family members are not eligible to enter.

3.3. By entering, entrants warrant they meet the eligibility requirements.

4. How to Enter

To enter, entrants must complete the online entry form on the Omni Technical Solutions competition landing page and agree to these Terms & Conditions. How to Enter:

4.1. Social-Engagement Entry

- Complete the online entry form (full name, email, mobile, address, confirmation you are 18+, and required social fields).
- Publish a public post on one of the supported platforms (see clause 6) which includes the required campaign hashtag #OmniTS and tags the Organiser’s official account okay (@OmniTechnicalSolutions).
- Like, comment on and share the Organiser’s official Competition post(s) and invite friends to do the same.

5. Entry Limits & Key rules

- One primary entry per person (one email/mobile). Entrants may create posts on multiple supported platforms, but only one campaign post per platform per entrant will be counted for engagement scoring.
- All entries must be made in the entrant’s personal capacity (no multiple accounts, fake accounts, or automated/bot entries).
- All entries must comply with these Terms & Conditions; incomplete or incorrect entries will be disqualified.

6. Supported Platforms & Post Requirements

- Supported public platforms: Instagram, Facebook and TikTok. Organiser may, at its discretion, accept posts from other public platforms if they are public and verifiable.
- Posts that are private, removed, restricted, or set to private before verification will not be counted.

- Each public post must: (a) be made by the entrant, (b) include hashtag #OmniTS, and (c) mention/tag the Organiser (@OmniTechnicalSolutions). The entrant must provide the URL of the public post in the entry form.

7. Scoring & Winner Selection (How “higher social media engagement” is measured)

7.1. Eligibility: To be eligible for scoring, the entrant must have successfully submitted the online entry form and accepted these Terms & Conditions.

7.2. Engagement Score formula (used by the Organiser at its sole discretion)

Notes:

- “Likes”, “Comments” and “Shares” are counted only on the public campaign post(s) provided by the entrant and visible at the time of verification.
- “Confirmed new follows” means verifiable new follows on the Organiser’s official accounts that can reasonably be attributed to the entrant. The Organiser may request supporting evidence.
- “Verified referrals” are friends who sign up during the Competition Period using the entrant’s unique referral link or code and meet all eligibility rules.
- Each entrant’s Engagement Score will be calculated by the Organiser after the Competition Period using publicly visible metrics and any evidence supplied by the entrant. The Organiser’s scoring and verification methods are final and binding.

7.3. Limits and caps:

- Only one campaign post per platform per entrant will be counted.
- The Organiser reserves the right to set reasonable caps on points per category to prevent abuse (these will be applied equally to all entrants).

7.4. Winner selection:

- At the end of the Competition Period the entrant with the highest verified Engagement Score will be declared the winner (the “Winner”).
- If two or more entries have the same Engagement Score, the earliest valid entry (by timestamp of original form submission) will be declared the Winner. The Organiser’s decisions are final and no correspondence will be entered into.

8. Prize & Claiming

8.1. Prize description: One (1) Winner will receive the opportunity to purchase one (1) Grade B Dell XPS (valued at R15,199) at a discounted price of R3,999. The prize is the opportunity to purchase the product at the discounted price, not the cash value of the product. The product specifications, grade and availability are at Organiser’s discretion.

8.2. Claiming: The Winner will be notified via the contact details provided in their entry within 12 hours after the Winner announcement and must confirm acceptance within seven (7) calendar days. To claim, the Winner must pay the discounted purchase price of R3,999 (and any shipping costs or taxes, if applicable) within seven (7) calendar days of notification. Payment instructions will be provided by the Organiser. If the Winner does not respond or pay within the required period, the prize will be forfeited and the Organiser may select the next highest scoring eligible entry as replacement.

8.3. Delivery: Once payment is confirmed, the Organiser will arrange delivery to a South African address provided by the Winner. Delivery times will depend on availability and logistics; an

estimated delivery timeframe will be provided once the purchase is confirmed. The Organiser is not responsible for delivery delays outside its control.

8.4. No cash alternative: The prize is non-transferable and not redeemable for cash. The Organiser may, at its discretion, substitute a prize of equal or greater value if the original product is not available.

9. Warranty

The device provided as part of the Prize (or purchased under this Promotion) is covered by a limited carry-in warranty for a period of six (6) months from the date the device is delivered to the Winner. The Warranty covers defects in materials and workmanship under normal use only.

This is a carry-in warranty. It is the sole responsibility of the Winner to deliver the device to Omni Technical Solutions' authorised service centre for inspection and repair. The Winner is responsible for all costs associated with delivering and collecting the device (including transport or shipping costs), unless otherwise agreed in writing.

To make a warranty claim the Winner must: (a) notify Omni Technical Solutions at helpdesk@omni-ts.co.za; (b) provide proof of purchase/receipt and the device serial number; (c) provide a description of the fault; and (d) present the device at Omni Technical Solution's authorised service centre for inspection. Omni Technical Solutions may request additional evidence or information to verify the claim.

This Warranty does not cover: (a) accidental or cosmetic damage (including scratches, dents, impact damage or liquid ingress); (b) damage caused by misuse, abuse, negligence, unauthorised repair, modification or use of non-approved parts or software; (c) consumables and normal wear and tear (including battery degradation unless due to a proven manufacturing defect); (d) software issues, viruses or data loss; or (e) faults resulting from use contrary to the manufacturer's instructions.

Omni Technical Solutions sole obligation under this Warranty is, at Omni Technical Solutions discretion, to repair or replace defective parts or the device. Repaired or replaced parts become Omni Technical Solutions property. This Warranty is personal to the Winner and is not transferable.

This limited Warranty is in addition to any statutory rights the Winner may have under South African consumer protection law. Nothing in this clause is intended to exclude or limit those statutory rights.

10. Verification & Disqualification

10.1. The Winner may be required to provide proof of identity, age, and South African residency and such evidence to the Organiser's reasonable satisfaction before the prize is awarded. If satisfactory proof is not provided, the prize will be forfeited.

10.2. The Organiser reserves the right to disqualify any entrant who, in its reasonable opinion, tampers with the entry process, uses fraudulent or artificial means (including fake/farm accounts, bots), or breaches these Terms & Conditions.

10.3. The Organiser reserves the right to void any entry where the posted content is not original to the entrant or infringes third-party rights.

11. Publicity & Use of Data

10.1. Personal information collected in connection with the Competition will be used by the

Organiser to administer the Competition and may be used for marketing (only where entrants opt in). The Organiser's use of personal information is subject to its Privacy Policy

12. Liability & Indemnity

To the fullest extent permitted by law, the Organiser and its affiliates will not be liable for any damages, losses or injury resulting from participation in this Competition or use of the prize. By entering, entrants agree to indemnify the Organiser against any loss, liability or claim arising out of their participation, breach of these Terms & Conditions, or their use of the prize.

13. Force Majeure

If the Competition cannot proceed as planned due to causes beyond the Organiser's reasonable control (including but not limited to technical faults, platform outages, pandemics, acts of God), the Organiser reserves the right to modify, suspend or cancel the Competition and/or substitute a prize as appropriate.

14. General

13.1. These Terms & Conditions constitute the entire agreement between the Organiser and entrants relating to the Competition.

13.2. If any provision is held to be invalid, unlawful or unenforceable, the remaining provisions will remain in full force.

15. Winner Announcement & Contact

The Winner will be announced on the Organiser's social channels and will be contacted directly. For Competition queries, contact sales@omni-ts.co.za.